

# UNHINGED WOODWORKS – CUSTOMER CARE & USE ADVISORY

## Get Unhinged!

Thank you for choosing Unhinged Woodworks. Each piece is handcrafted with care and designed to be both functional and a statement piece. To ensure the longevity, safety, and beauty of your board, please review the following guidelines:

### Natural & Food-Safe Materials

Your board is crafted using only food-safe materials, including high-quality wood, food-safe glue, and is finished with beeswax and food-safe oils. Every product is made with safety and quality in mind.

### Cleaning Instructions

- Hand wash only using mild soap and warm water
- Do not soak or submerge in water
- Dry immediately with a towel
- Do NOT place in dishwasher

### Conditioning & Maintenance

- Apply food-safe mineral oil or board conditioner regularly
- Recommended: once every 2–4 weeks depending on use
- Proper conditioning helps prevent cracking and drying

### IMPORTANT – Oil Usage Warning

- Do NOT use olive oil, vegetable oil, or other cooking oils
- These oils can go rancid, causing odors, sticky residue, and potential bacterial buildup
- Use food-grade mineral oil or beeswax-based conditioners only

### Knife Usage Warning

- Avoid using serrated knives

### Natural Wood Disclaimer

Wood is a natural material and will change over time. Variations in grain, tone, and color are normal and part of each board's unique character. With exposure to light and use, wood may deepen or shift in color. For example, cherry wood naturally matures from a lighter pink tone to a rich golden bronze. These changes are expected and not defects.

### Custom Engraving Note

Engraving is permanent and part of the natural wood surface. Slight variations may occur due to wood grain.

- Serrated blades can tear and gouge wood fibers
- Deep grooves may trap food particles and moisture, increasing the risk of bacterial growth
- Use smooth-edged knives for best results

### Laser Engraving Care Notice

Engraved areas have a slightly deeper texture due to the laser process.

- Clean gently using a soft brush or cloth
- Do not allow food residue to sit in engraved areas
- Dry thoroughly after cleaning
- Best used for serving and presentation, not heavy cutting

### Heat & Storage

- Avoid extreme heat and direct sunlight
- Do not place hot pots or pans on the board
- Store in a dry environment

### Food Safety

- Clean thoroughly after contact with raw meats
- Avoid cross-contamination
- Ensure board is completely dry before storage

We appreciate your support of handcrafted work.

\*\*Unhinged Woodworks